

This simple framework is an incredibly effective tool in helping locate and articulate change within an organization. It provides greater granularity than a model such as "people / process / technology" and can be applied or re-applied as a gap analysis tool at any point in the process.

Assess the current state of the organization by asking: Where are we strong across these dimensions, and where do we have weaknesses or risk? Be specific about how.

Based on a planned future state, use the dimensions of this framework to identify 1) what will change as a result of the future state and 2) what must change in response in order to find balance and re-establish harmony.

Assess the state of an ongoing or completed change by using the dimensions to describe where change has happened successfully and where it still needs focus or effort.

Identify on a scale from 1 (minimal impact) to 5 (everything will change) what needs attention.

2

Identify impacted dimensions.

3

List what you might need to shift to keep the system in balance.

